

WHAT TOPICS CAN I RECEIVE ASSISTANCE ON?

Business Practices

- Contracts
- Policies
- Setting and collecting fees
- Advertising

Communicating with Families

- Welcoming families
- Talking about sensitive topics
- Understanding families' point of view
- Resolving conflicts with families

Child Growth & Development

- Social-emotional
- Physical
- Cognitive
- Language

Developmentally Appropriate Activities

- Infants/toddlers
- Preschoolers
- School-age children

Routines and Scheduling

- Drop-off/pick-up times
- Nap/rest time
- Meals and snacks
- Diapering and toileting

Effective Environments

- Safety
- Organizing toys
- Arranging furniture
- Appropriate learning materials



Information and Referrals for Child Care Services

2-1-1 Child Care is a confidential statewide child care resource and referral service. Just dial 2-1-1 or visit 211childcare.org.

Services to Parents

Referrals to child care programs that meet their individual needs and information on choosing quality care; current program openings; age groups served; programs with special needs experience; hours, fees, and transportation; financial assistance.

Services to Child Care Professionals

Services include referrals to trainings and workshops, as well as information on accreditation programs; first aid/CPR courses; administration of medication courses; small business information and membership associations.



2-1-1 Child Care is a public-private partnership of Connecticut United Ways and the State of Connecticut.



A resource for family child care providers

What is it?



What is the Family Child Care Career Support Project?

- *Are you newly licensed?*
- *Are you looking for resources to help you run a quality child care business?*
- *Would you like assistance that comes right to your family child care home?*

Newly licensed family child care providers now have a free professional resource to help them successfully start their child care business. The program gives providers the assistance they need, when they need it -- early on and in their homes.

What can this project offer you?

- Visits to your program
- Phone and e-mail consultations
- Information and referrals
- Free resource materials
- Follow up

How does the project work?

Together, we will set up a convenient visit or phone consultation to discuss your areas of interest. Many providers find mornings or naptimes work best.

We will ask you to complete a quick survey to help us prepare materials for the visit.

After the visit, we can continue support via phone calls, e-mail, or additional visits to your home.

How do I find out more?

211 Child Care can link you to an Early Childhood Specialist that provides service in your community by dialing 2-1-1.

Is this project part of the Department of Public Health Licensing or an inspection?

No. We are not employees of DPH and are not performing an inspection. This free professional career support is offered through 2-1-1 Child Care and funded by the Department of Social Services.